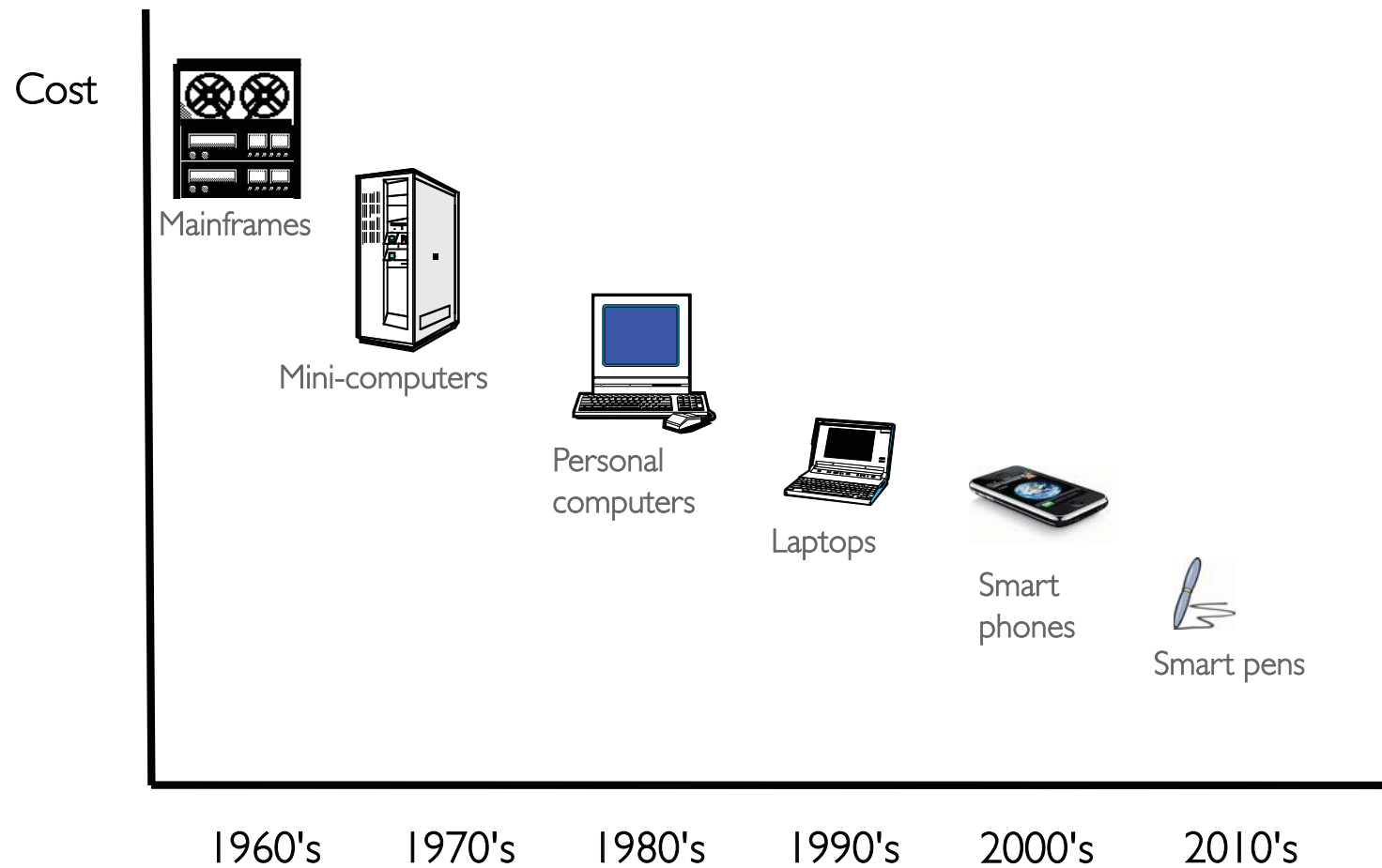


Situated Interaction:

Creating a **partnership** between
people and intelligent systems

Wendy E. Mackay
in|situ|

Computers are changing...



an interesting article in yesterday's New York Times ...

Who's minding the plane these days?

NEW YORK

Regulators take new look at whether automation is making pilots complacent

"Pilots missed destination by 240 km !"

"NTSB continuing to see accidents like this ...

Proof that pilots not adequately monitoring the flight path."

"Finding the balance between too much technology and too little is crucial"



A cockpit training session. As automates

then US Airways. "We want to acknow

the debate centered mostly on what

What is the goal of computer science ?

Is the focus on the computer ?

Should we always try to make computers **smarter** ?

Are we seeking the 'perfect' model of human behavior
to handle the **'human-in-the-loop'** ?

What is the goal of computer science ?

Is the focus on the computer ?

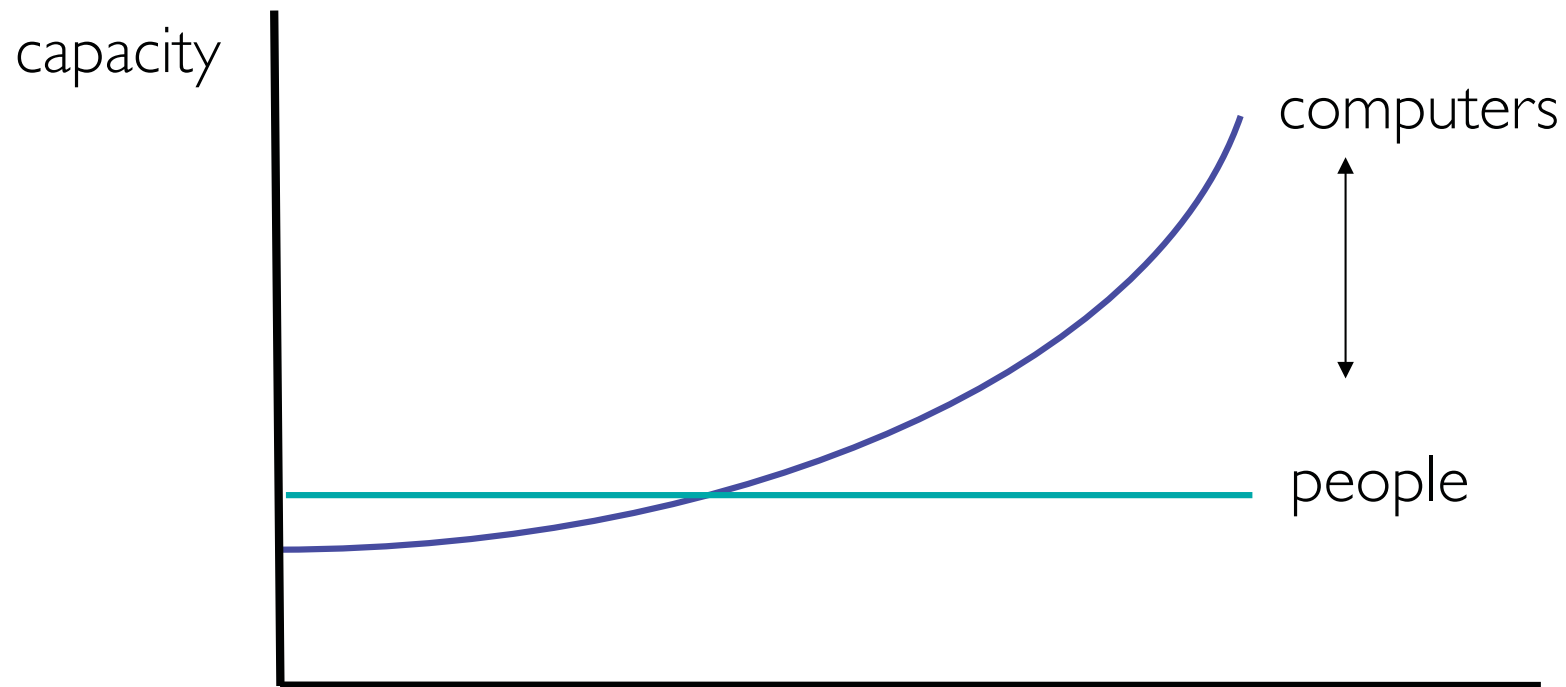
Should we always try to make computers **smarter** ?

Are we seeking the 'perfect' model of human behavior
to handle the '**human-in-the-loop**' ?

Or perhaps we should think about role and the
interaction between the human and the computer

Computers have changed but people have not !

How do we make sure that we take advantage of the strengths, not the weaknesses, of each ?



Three interaction paradigms

Computer as **tool**

First person interfaces

Empower users



Human-
Computer
Interaction

Three interaction paradigms

Computer as **tool**

First person interfaces

Empower users



Human-
Computer
Interaction

Computer as **servant**

Second person interfaces

Delegate tasks



Artificial
Intelligence

Three interaction paradigms

Computer as **tool**

First person interfaces

Empower users



Human-
Computer
Interaction

Computer as **servant**

Second person interfaces

Delegate tasks



Artificial
Intelligence

Computer as **medium**

Third person interfaces

Communicate



Multi-
media

Interaction Située

in|situ|

Joint lab : INRIA, Univ. Paris-Sud, CNRS

Focus on Human-Computer **Interaction**

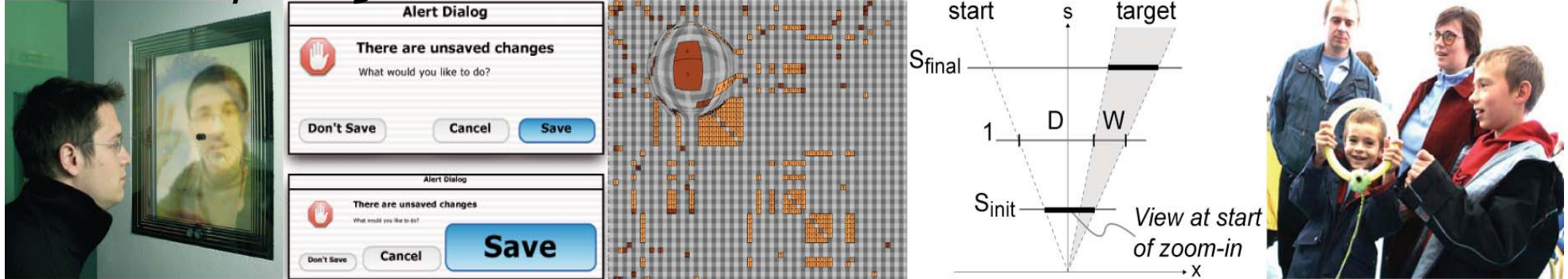
to augment human capabilities

to generate novel forms of interaction

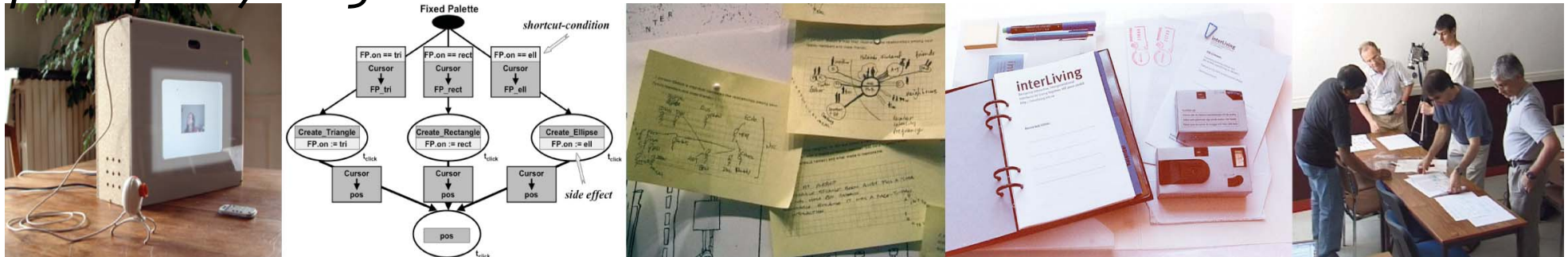
to explore the next generation of interactive systems

in|situ| research themes

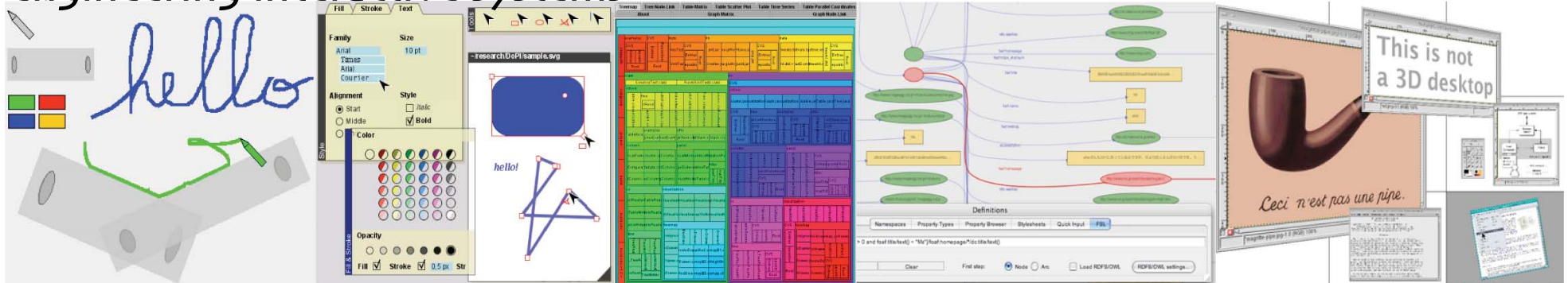
interaction paradigms



participatory design



engineering interactive systems



Shift in perspective

Re-examine our goals :

Not how to make *computers* smart ...



Shift in perspective

Re-examine our goals :

Not how to make *computers* smart ...

but how to make *people* smart

Focus on **interaction in context**



Interaction Située = Situated Interaction

Focus on **interaction**

we cannot effectively model user behavior
without taking context into account

Data is what you can measure
the rest is context

Plans versus situated action (L. Suchman)

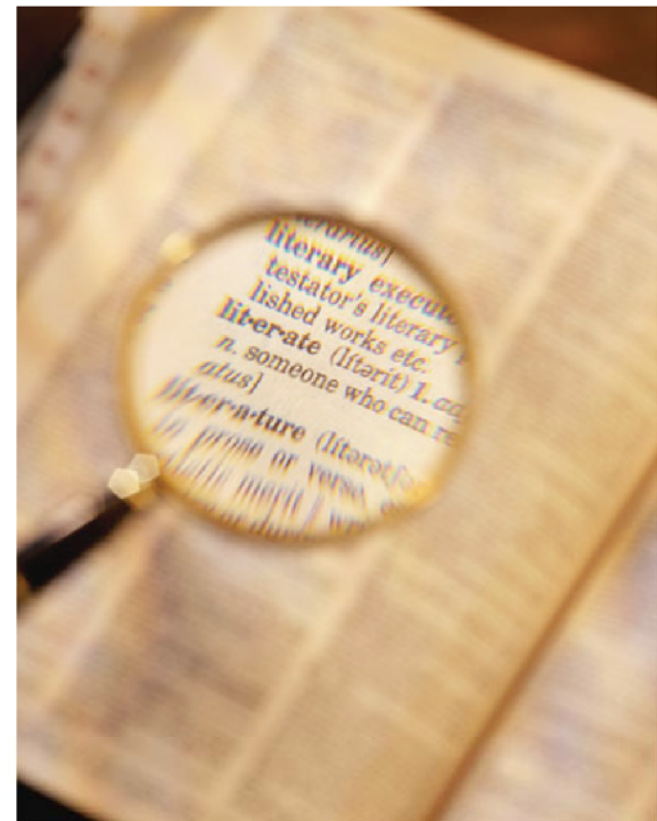
Human-computer partnerships

Instead of trying to replace people
or just augment their existing skills

why don't we create
human-computer partnerships ?

Let people do what they are good at
and let computers do the same

How do we put the
'computer-in-the-loop' ?



Recognizing human behavior

Creating a partnership in which
users successively reveals their behavior
computer successively reveal their state
They interact with each other over time

Object Tracker :

Selecting items

Octopocus :

Gesture recognition

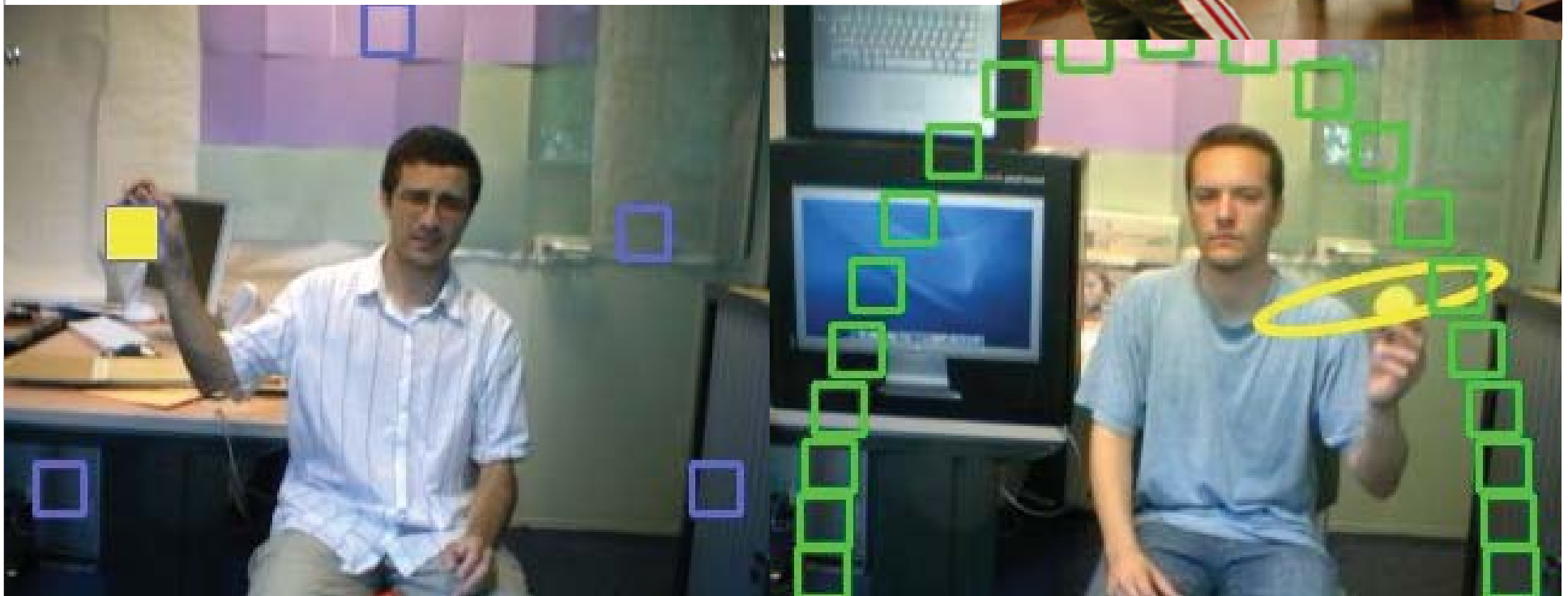
Arpege :

Chord recognition

Object tracker: Gesture recognition

Sony's Eyetoy

Provide users with real-time feedback
User helps guide recognition
by the computer



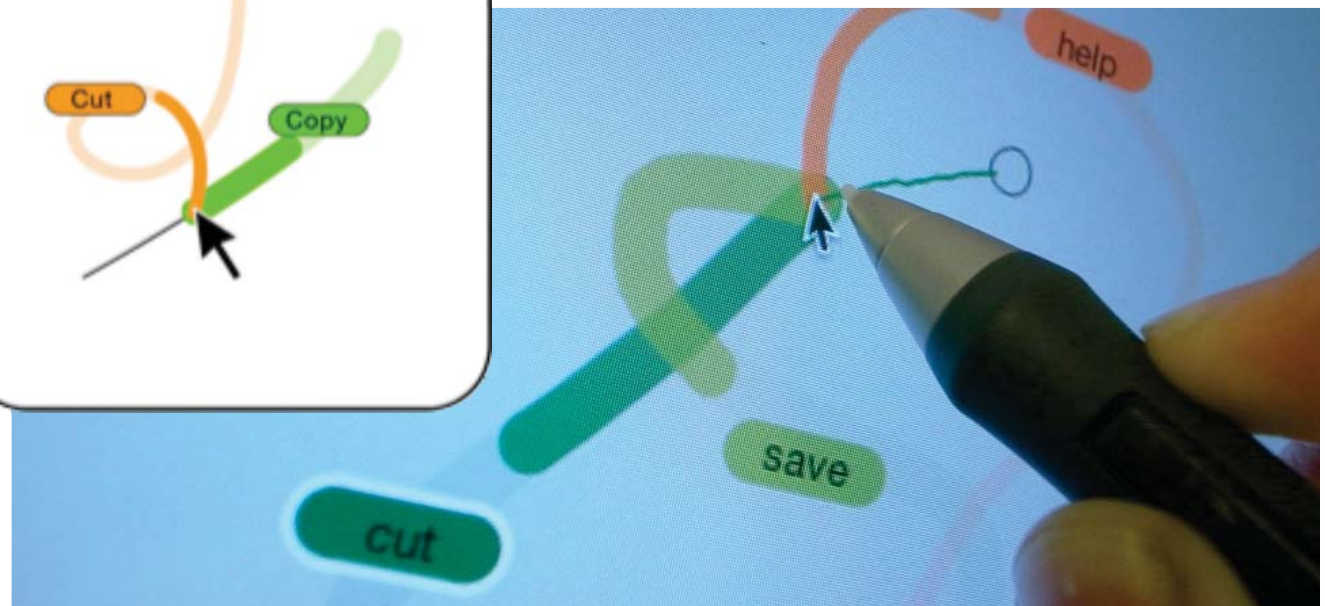
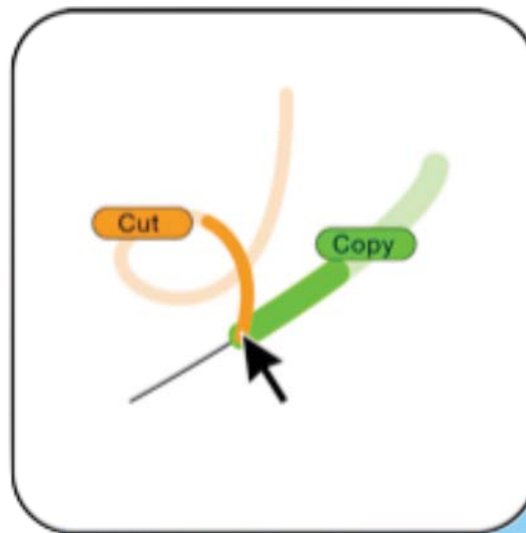
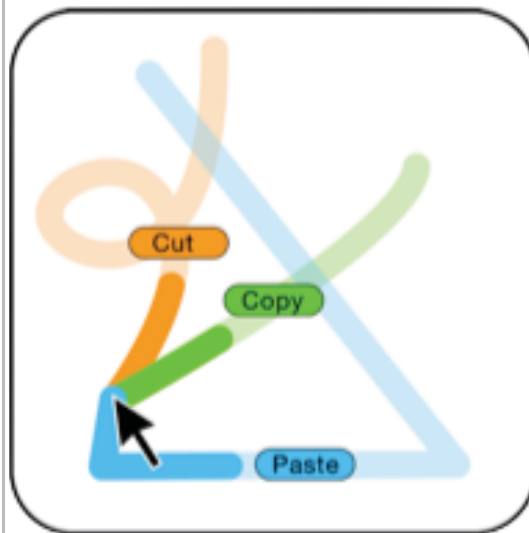
Octopocus: Learning complex gestures

Experts *just do it*

Novices *hesitate ...* which activates

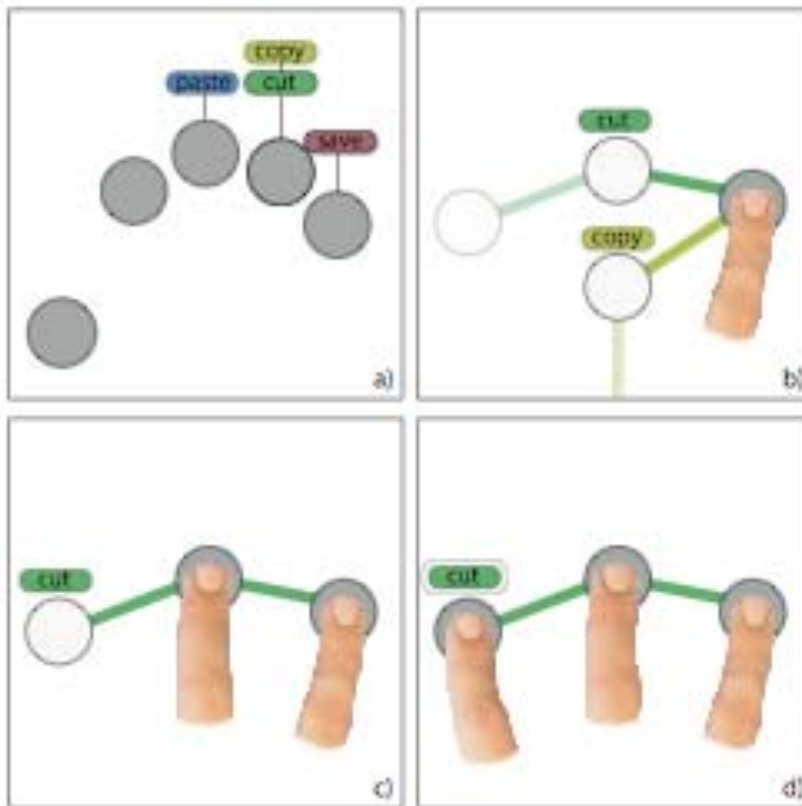
feedback to show what the recognizer sees

feedforward to show current available gestures



Arpege : Learning chords on a multi-touch surface

Beyond one- and two-finger gestures :
novice to expert transition
feedforward and feedback



Letting users define the interaction

Creating a partnership in which
the user creates the **semantics** of the interaction
with the computer

Interaction Browser :	Linking marks to actions
Knotty Gestures :	Interacting while writing
Musink :	Creating a user-defined language
Façades :	User-reconfigurable interfaces

Interaction browser: User-defined commands

Air traffic controllers annotate flight strips

Marks can be linked to RADAR and other computer functions

Users define what marks mean

ident

tap

click

dbldclick

press

endpress



Strip Editor

action: area: cmd:

D L H 5 2 8 5	280		280	RIVES	LSA	TENEX	SPR		UZ
CL65	LEBL EDDS	310		0	3	8	14		04 12 97
	280			18	18	18	18		
	GV 134.85		RIVES						

identification exitlevel FLs balises annot sector

Knotty Gestures

Interactive Paper

Users interact as they write
or define their own gestures
and interact with them later



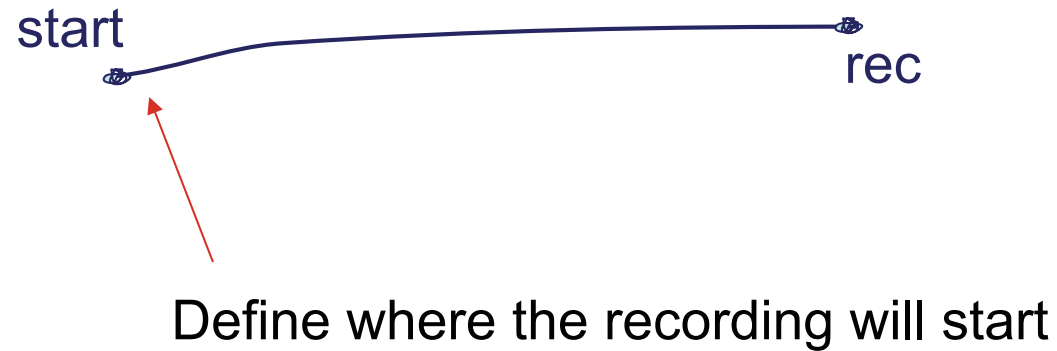
Knotty Gestures: Creating an interactive controller

Draw a line with a 'knotty gesture' at the end

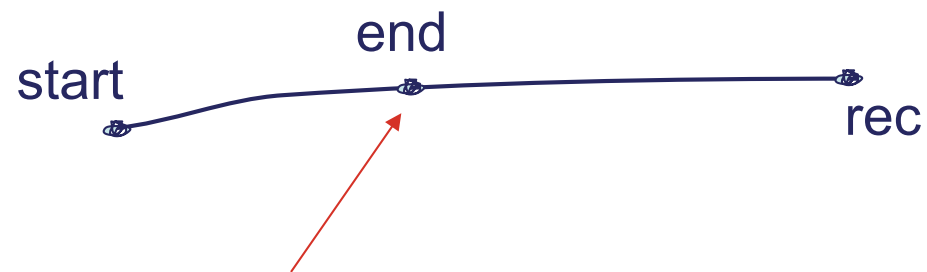


Choose “recording” to define the type of line

Knotty Gestures: Creating an interactive controller

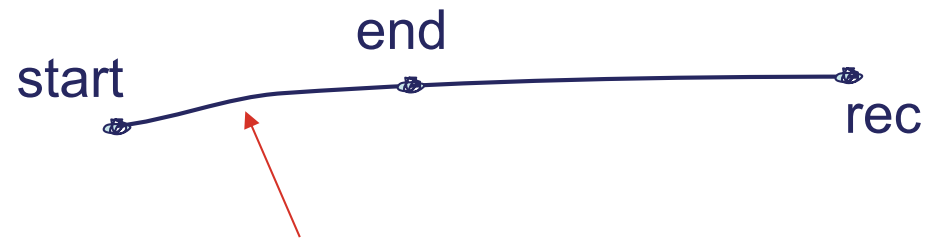


Knotty Gestures: Creating an interactive controller



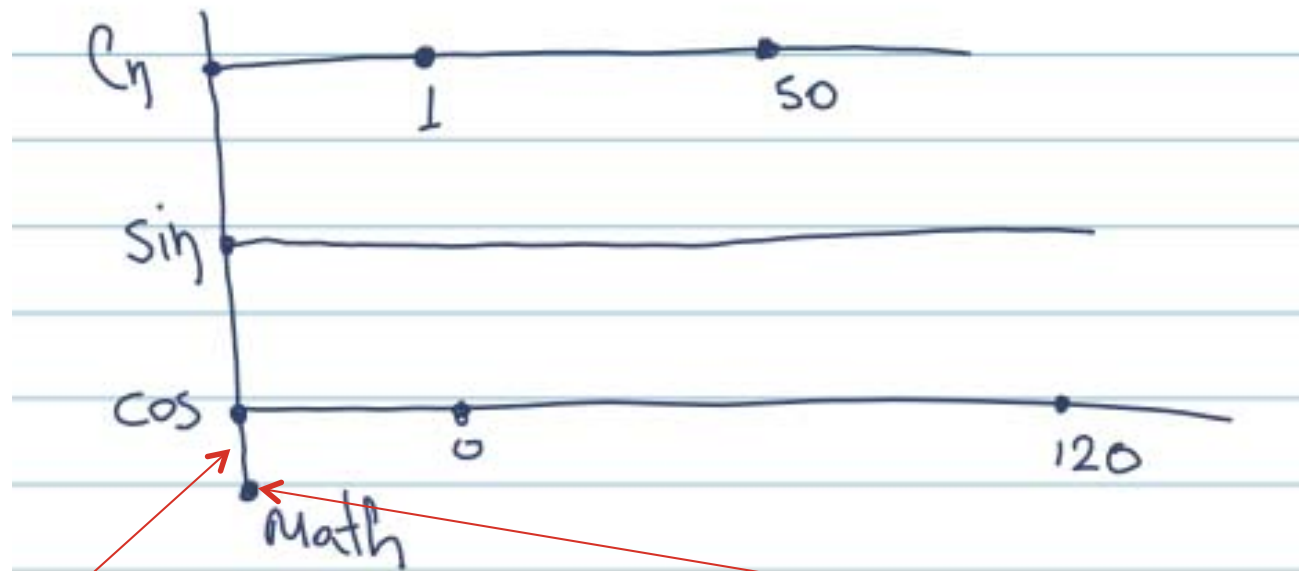
Define an end point for the recording

Knotty Gestures: Creating an interactive controller



Slide the pen along the line to move forward or backward on the recording

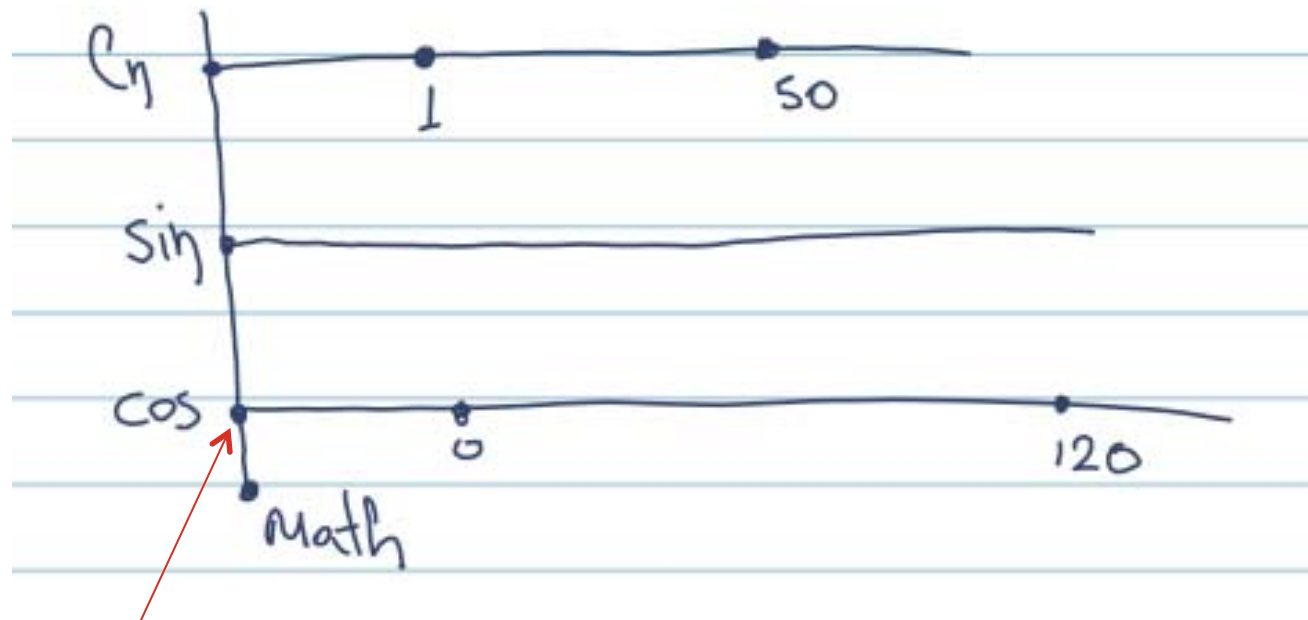
Drawing a Math Calculator



This line acts as a base for
attaching mathematical
value sliders

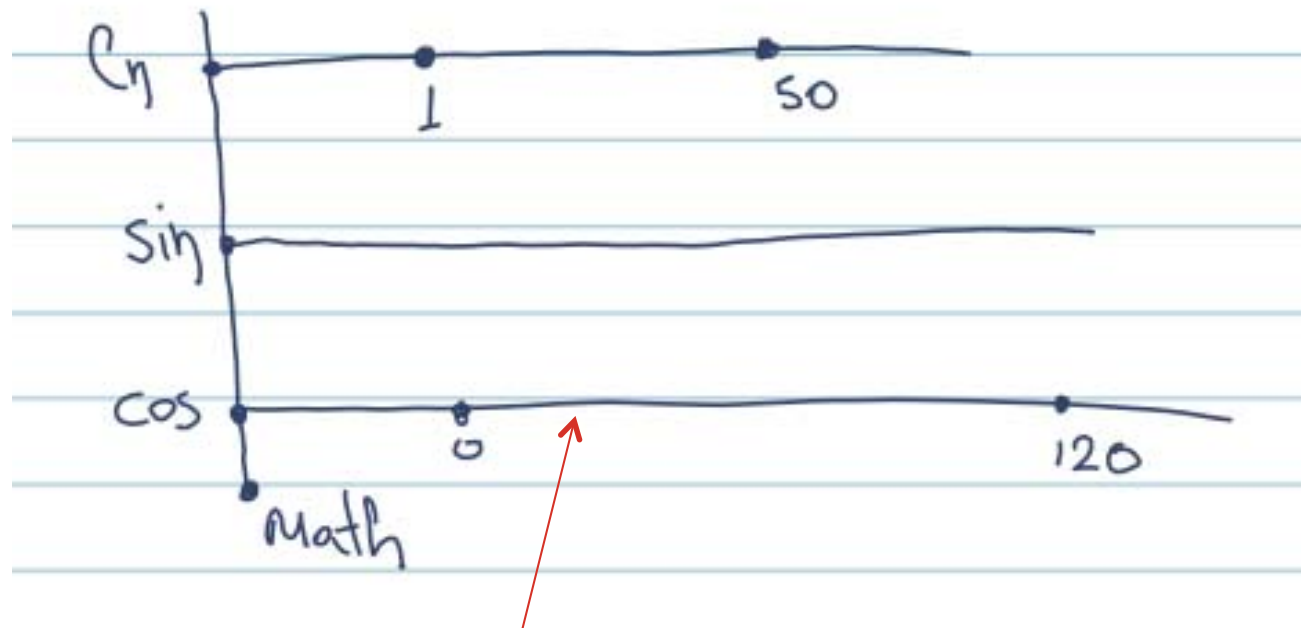
The knotty gesture at the end
defines the type

Drawing a Math Calculator



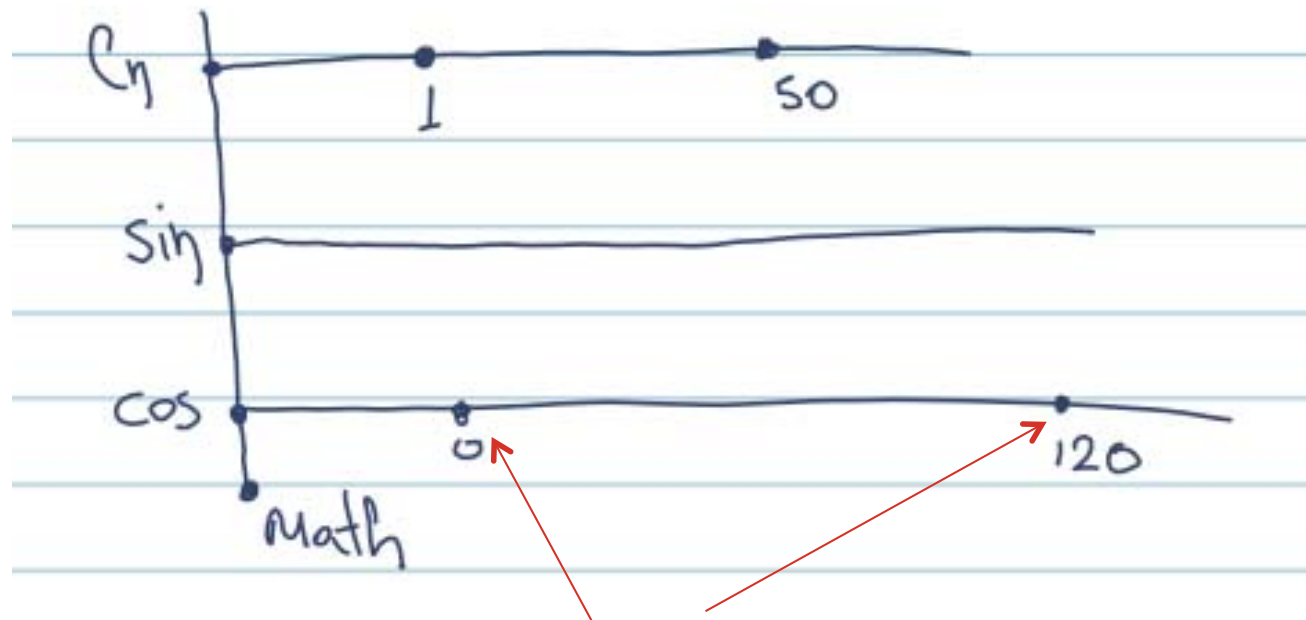
Any knot drawn on line lets the user
select a mathematical function

Drawing a Math Calculator



The extensions act as value controllers
Sliding the pen over the line moves through range of function values, shown on the pen display

Drawing a Math Calculator

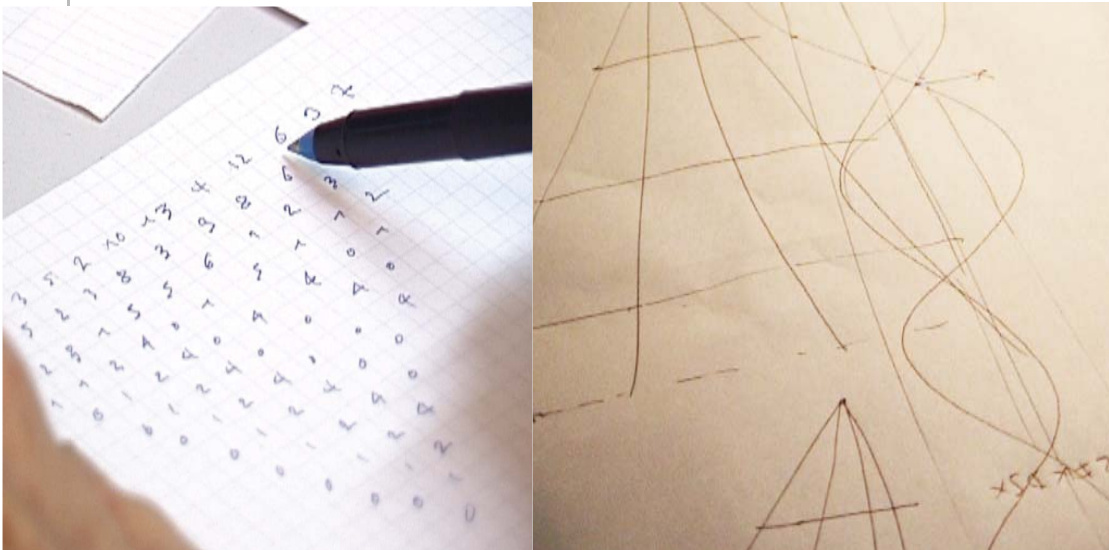
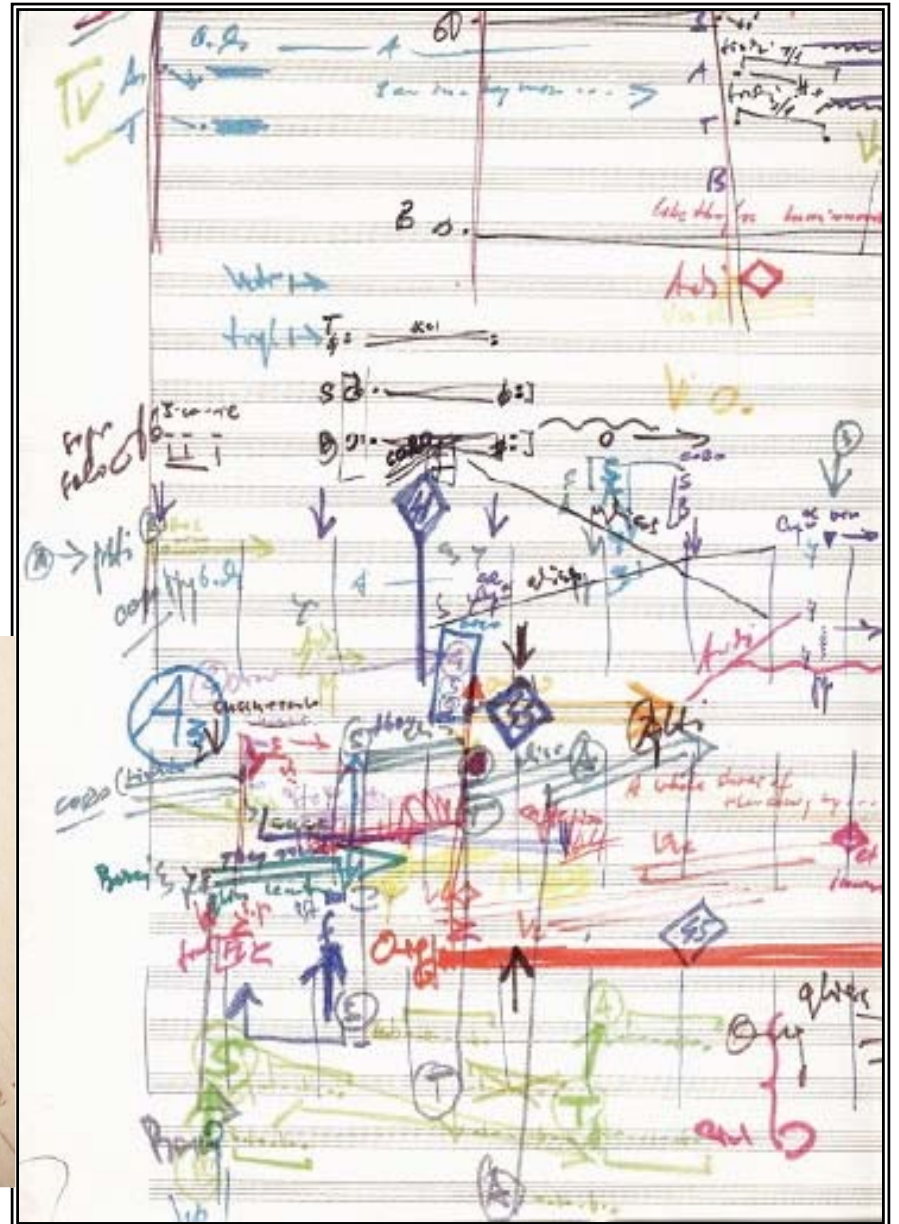


Knots may define ranges or act as traces of past interactions with specific values

Musink

Musicians create their own
musical languages on paper

... and go back and forth
between paper and computer



Musink: Delayed interpretation

Let them create their own musical symbols

and decide when and how the computer should interpret them

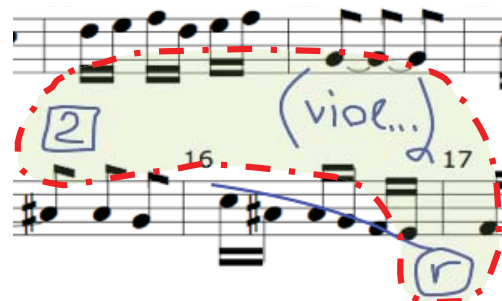
Recognition over time:

Semi-structured delayed interpretation

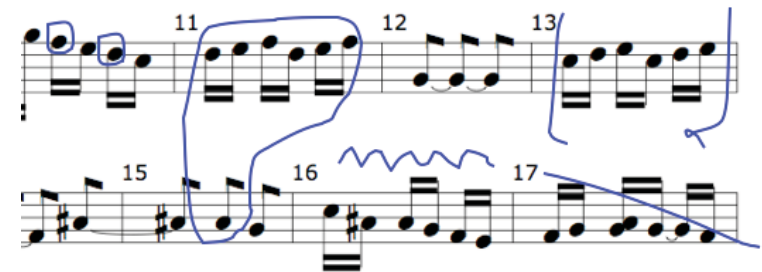
score pointers



textual elements



scoping gestures



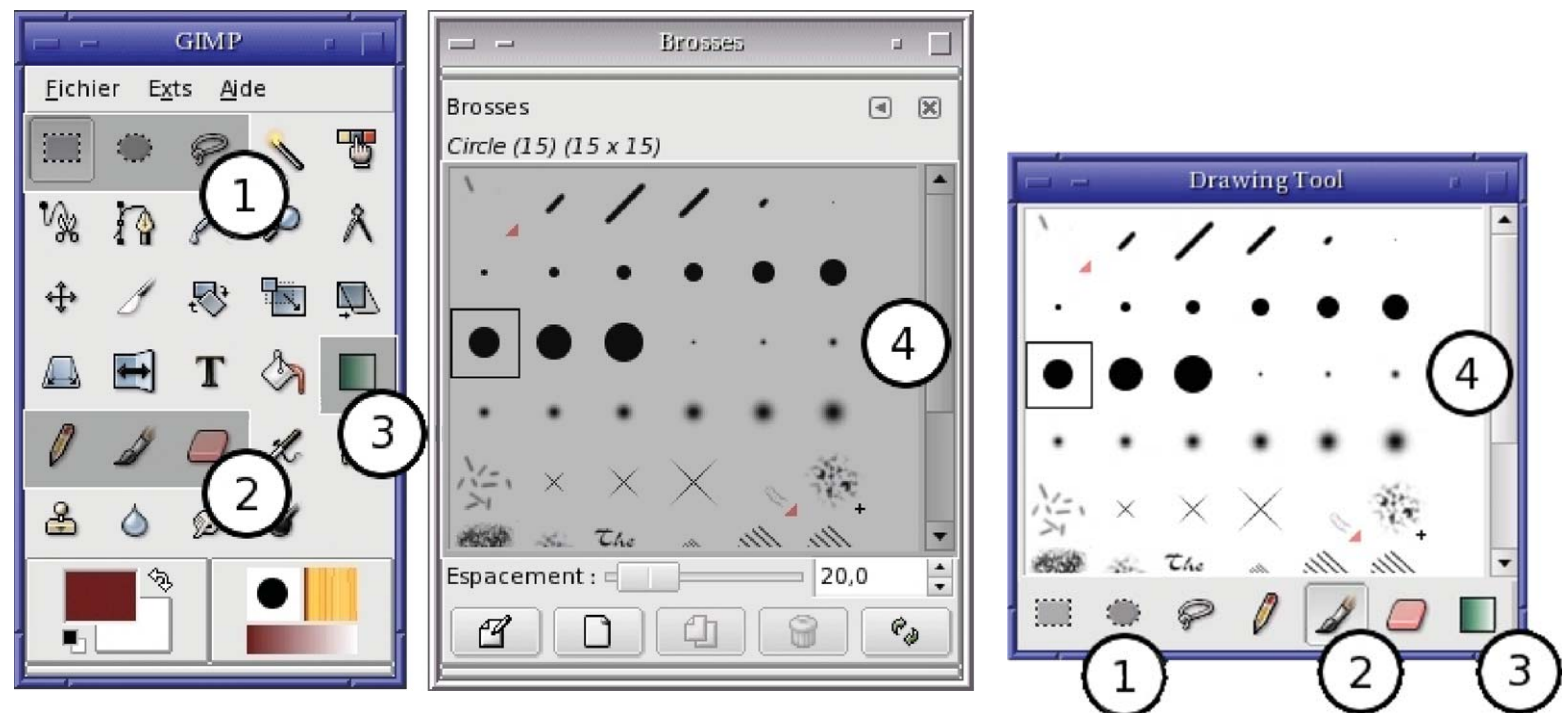
connectors



Façades: Reconfiguring interfaces

Users can adopt parts of **any** Linux interface and reconfigure it for specific needs

Grab three selections from GIMP and choose a brush and create a new, custom-made palette



What if the computer defines the interaction ?

Creating a partnership in which
the user thinks she's controlling an avatar
while the computer is 'shaping' her behavior

McPie : Sharing control between user and computer

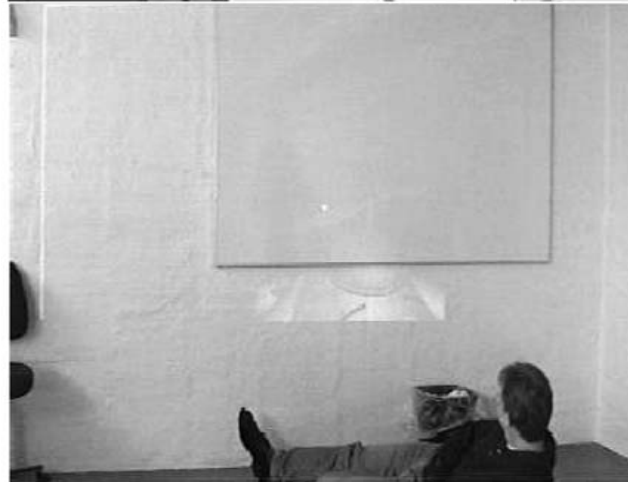
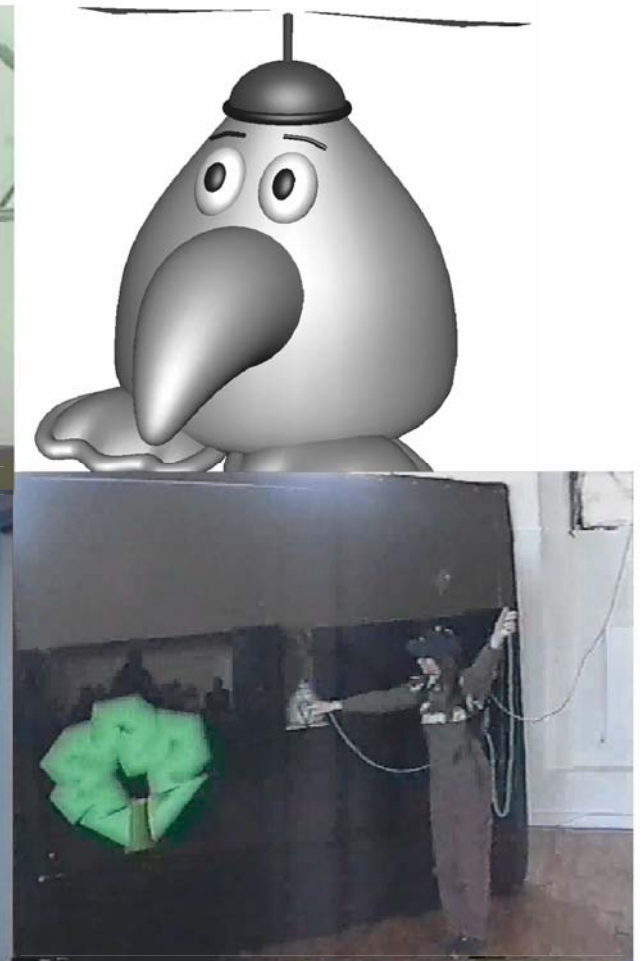
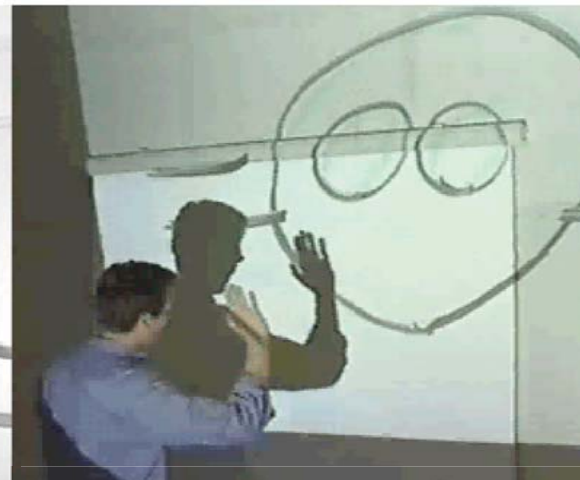
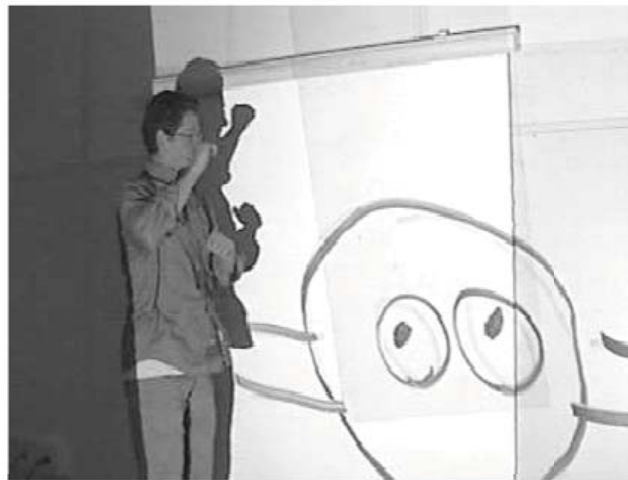
McPie

Who is in control?

'Shaping' behavior:

user - system

system - user



Co-Adaptation

Similar to the concept of biological **co-evolution**
... but without the DNA

How do we create interactive systems
that are explicitly designed
to support appropriation by users?

We can also help users innovate!

Interactive software use is
a co-adaptive phenomenon

Users ***adapt to the software*** presented to them

Users also ***adapt that software*** for their own purposes

Co-Adaptive systems

Allow users to adapt the system themselves,
for their own needs

... by adding dynamic feedback

... by adding in-context feedforward

... by providing hooks for customization

Situated Interaction

Where do we go from here?

Making people smarter:
by adding computers

Making computers smarter:
by adding humans



Questions?

What if the computer is a communication medium ?

Creating a partnership in which the computer
acts as a mediator between people

Successively revealing information, under user control

Balancing passive awareness and active communication

Video Probe : Distributed Snapshots

MirrorSpace : Spatial privacy control

MarkerClock : Peercare for the elderly

WeMe : Liquid communication

VideoProbe

- Photos captured via a webcam
 - 3 seconds without movement = 1 image
- Photos shared among households
- Review earlier photos with remote control
- Images fade over time, unless saved



videoProbes installed in people's homes



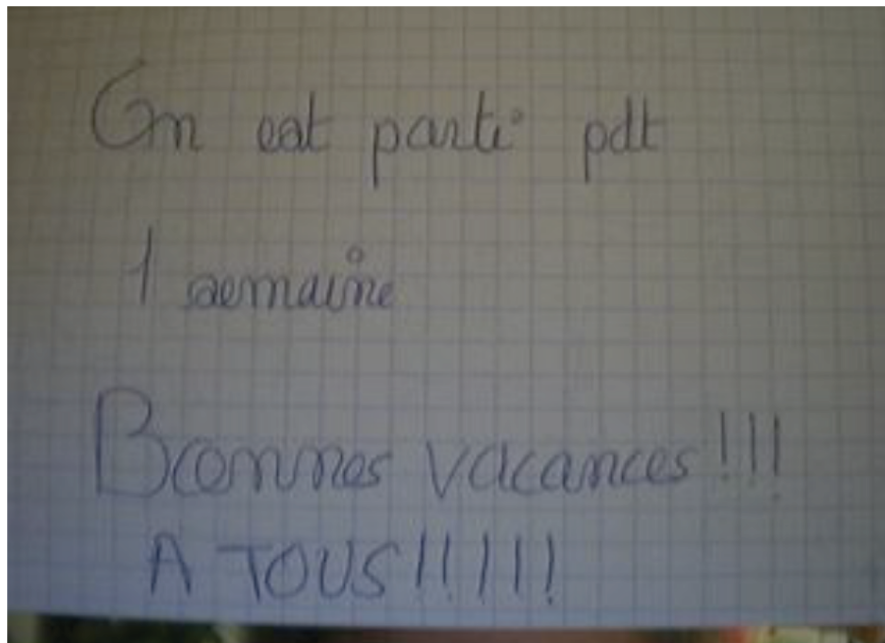
videoProbe

Three kinds of uses:

Shared photos

Shared messages

Shared “day-in-the-life”



We're going away
for a week
Happy Vacation
Everybody!!"

MirrorSpace

Controlling privacy
by moving through space

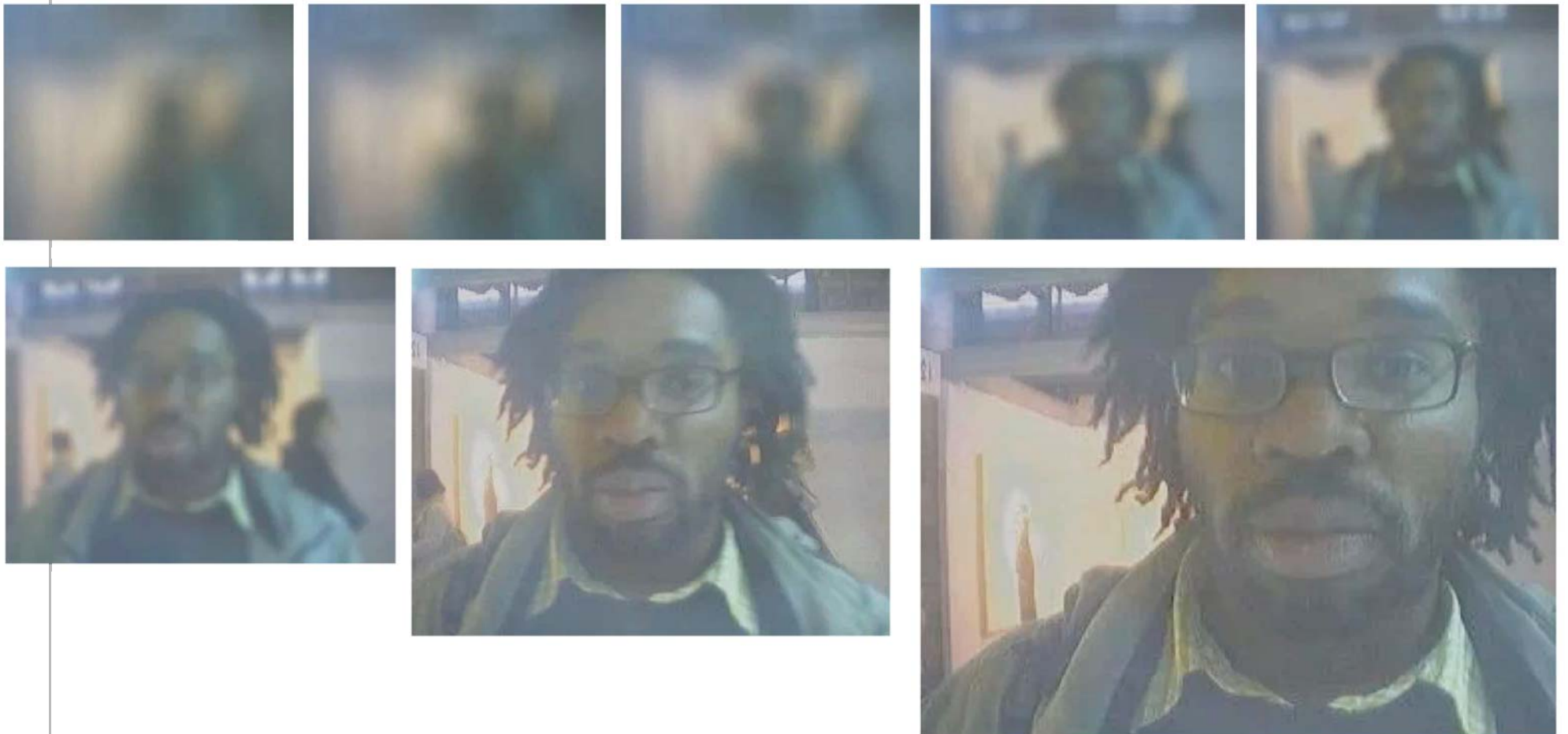
Far away = fuzzy

Close by = clear



The “fuzzy” effect

(From the Pompidou exhibit)



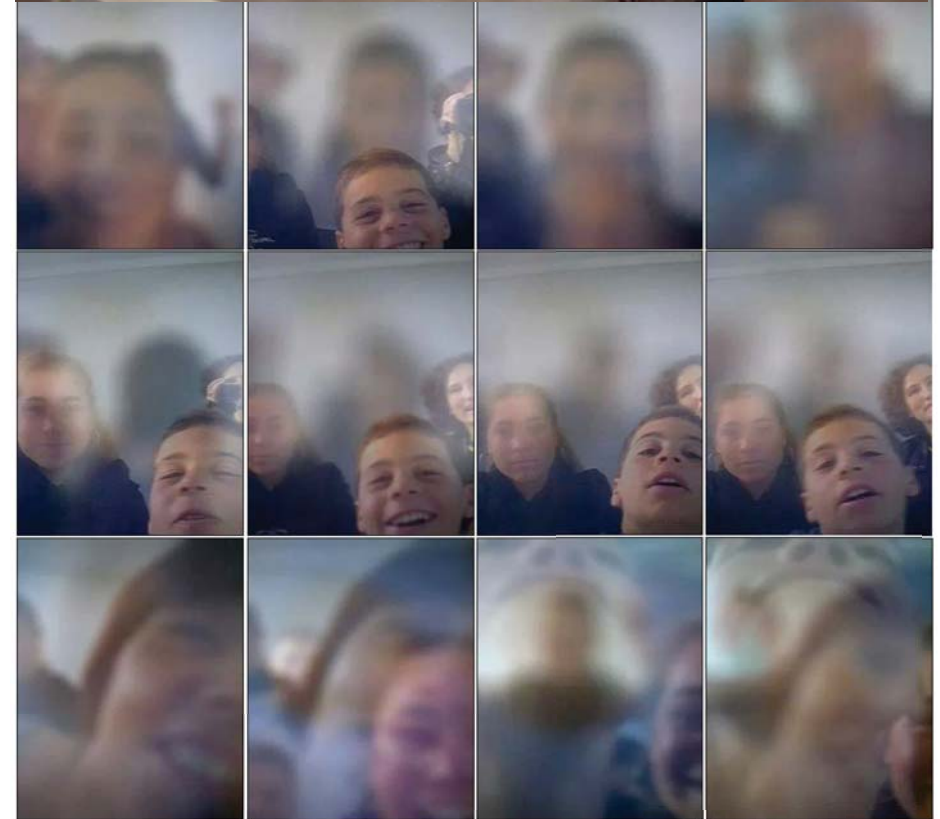
Merging two images



MirrorSpace

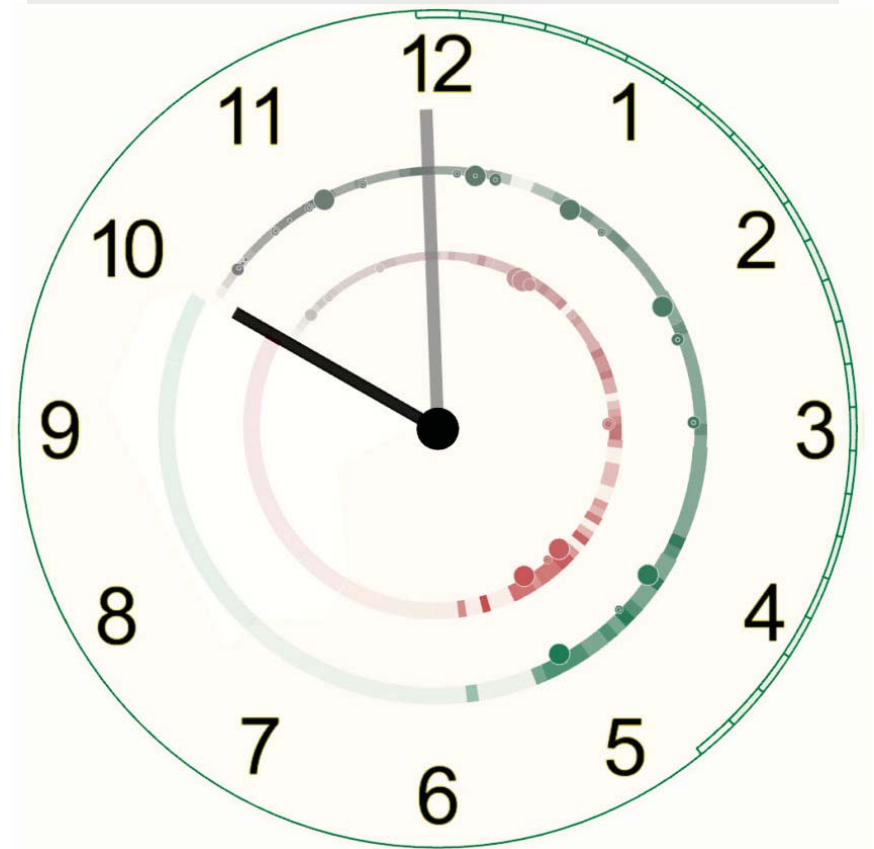
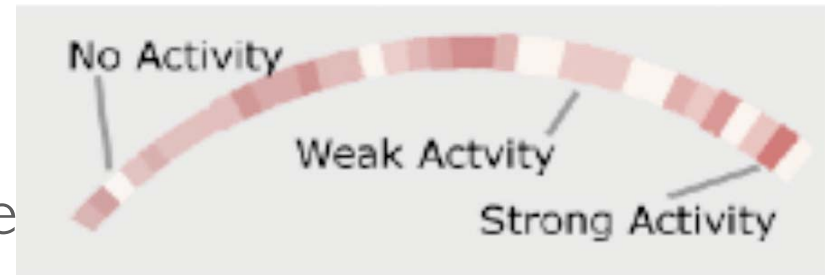
Exhibited at:
La Villette
Pompidou Centre
Homes of the elderly

Strangers vs.
family members



MarkerClock

Communication among the elderly
An augmented clock that:
lets them see if the other is there
lets them send a 'message'
lets them know a little history



WeMe

Communication appliance supports multiple forms of engagement and interpretation

Bubbles move in response
to ambient sounds
(local and distant)
or
explicit patterns made
by 1-3 people per WeMe



Liquid movement

Ferrofluid

liquid composed of oil and iron nanoparticles

its shape moves in response to changes in the magnetic field



WeMe

Stand-alone reflective object

responds to ambient sound in the room

Audio 'instrument'

creates on-going patterns

Communication device

from passive presence awareness to negotiated communication



Remote communication

Synchronous interaction
at a distance

Leaving 'messages' for the
other household



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Situated Interaction

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by adding computers

Making computers smarter:
by adding humans



Questions?

Developing new forms of interactive environments

Users collaborate locally and at a distance,
recombining and exploring their data

WILD : Wall-Sized Interaction with Large Displays

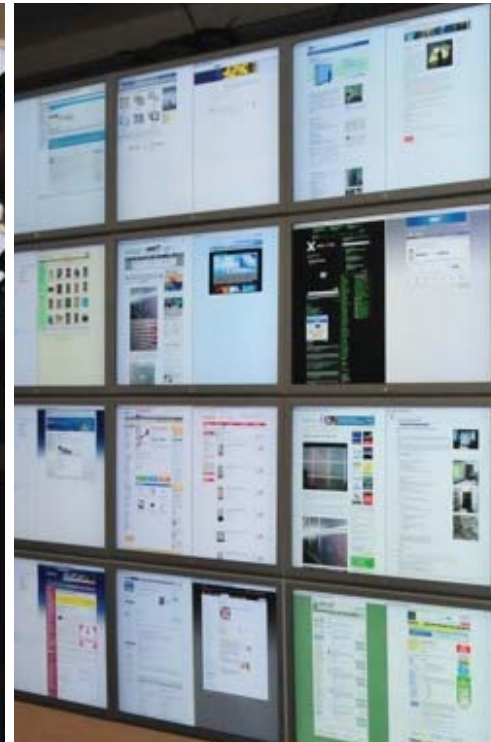
Interacting with massive amounts of data



Navigate



Compare

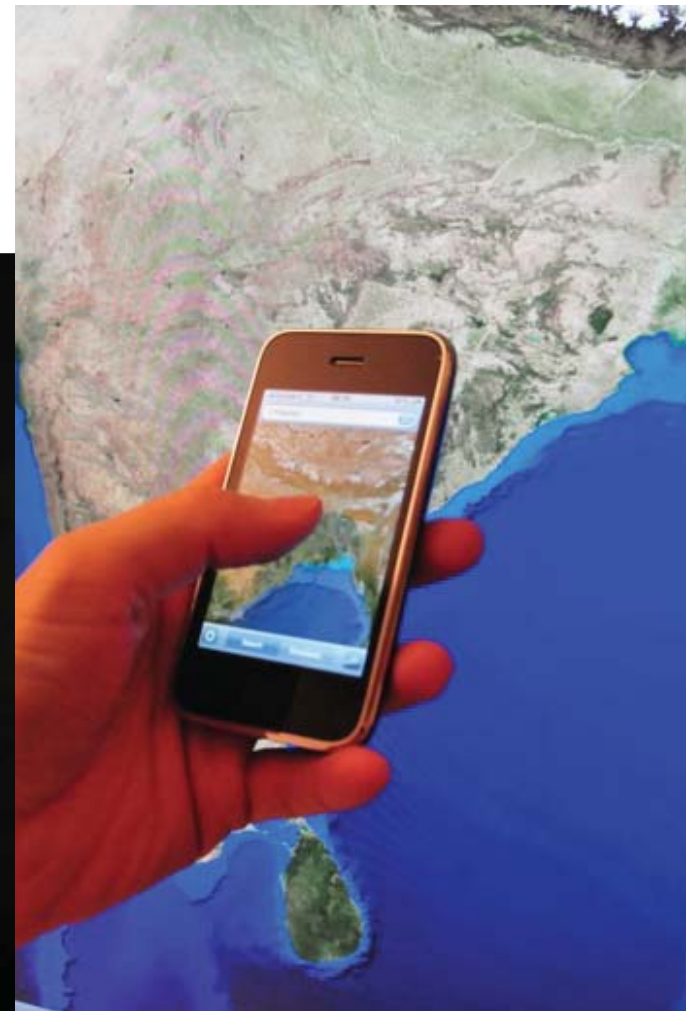


Aggregate



Communicate

New ways of interacting with data



Navigating through galaxies



Neurospin : comparing brains



Multiple groups

We can create multiple overlapping groups:
Red and green



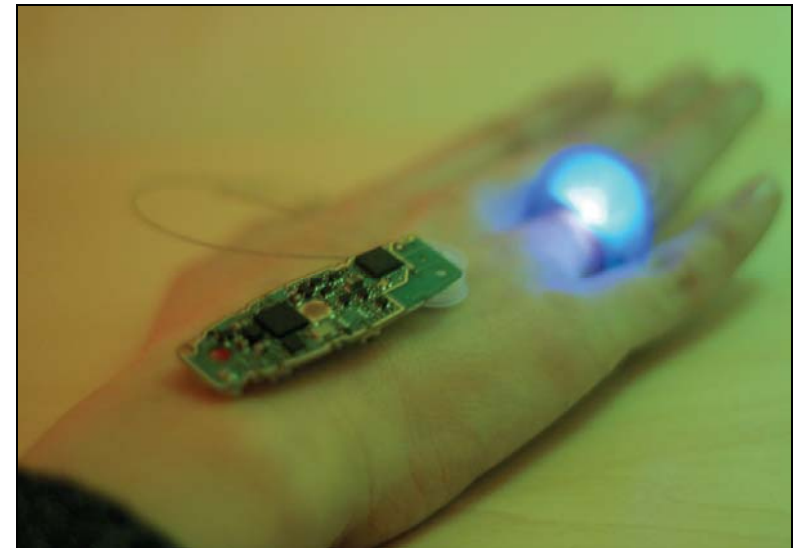
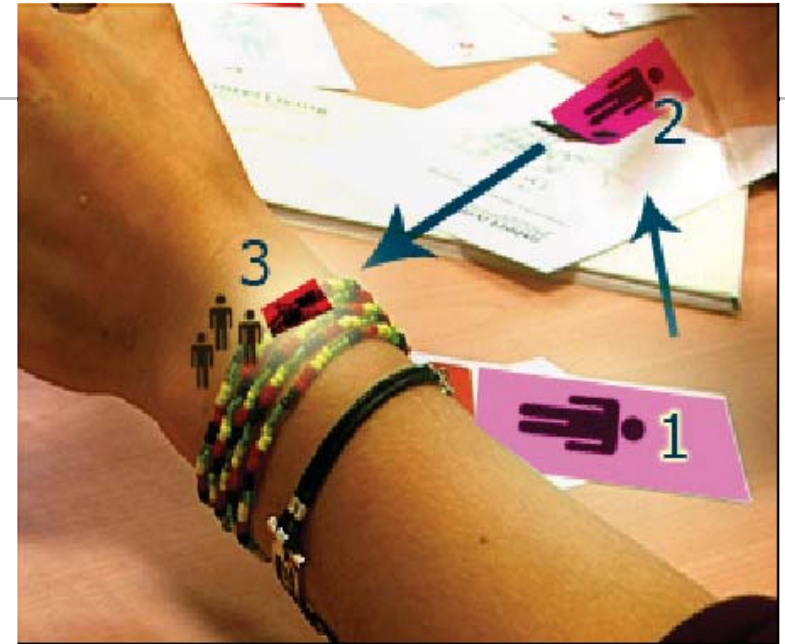
Telebeads

Designed for and with teenagers

Interactive jewelry/beads

Bracelet with friends

Phone identifier



Nightboard

Helping remote couples
stay in touch

Input:

- movement detector

- laser pointer

Display:

- projection on the ceiling

Supports both direct and implicit interaction



Some examples of augmenting human capabilities

Human memory

PageLinker

Human vision

Sigma Lenses

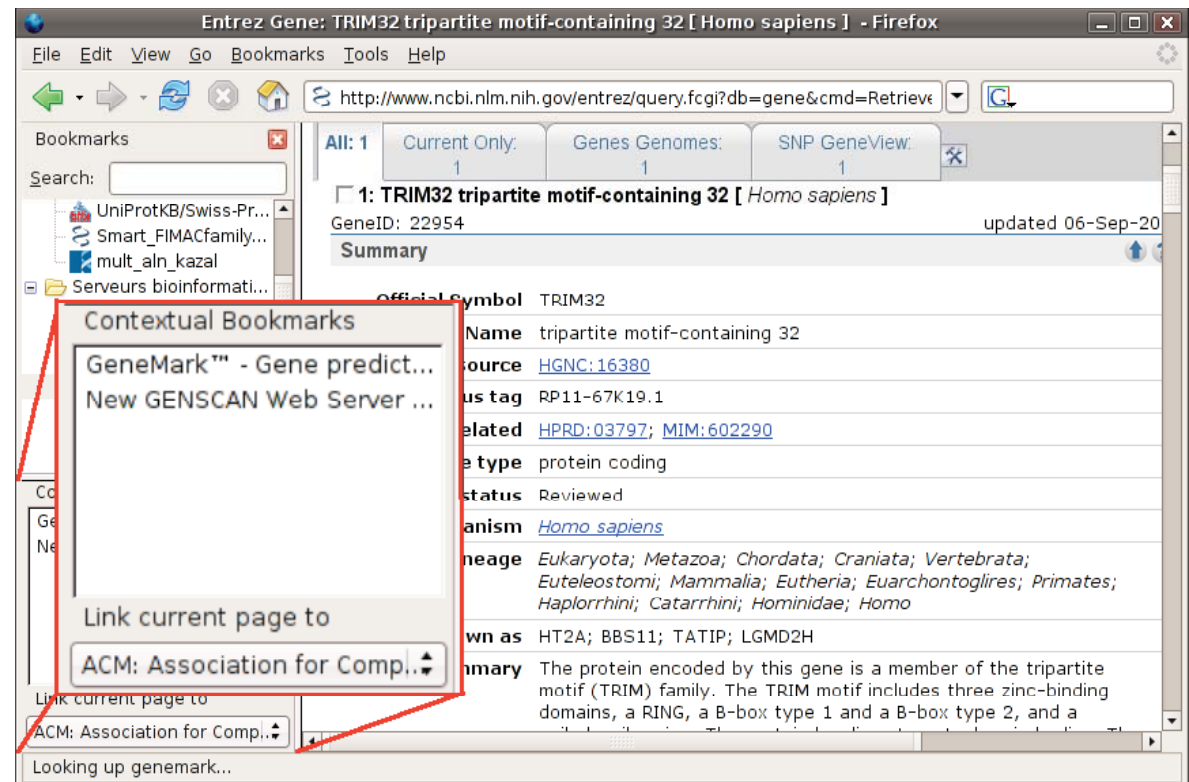
Human motor skills

Semantic pointing

PageLinker: contextual bookmarks

Biologists search the web seeking specific algorithms for their data
 PageLinker adds a contextual bookmark at successful link sites

Partnership



Sigma Lenses

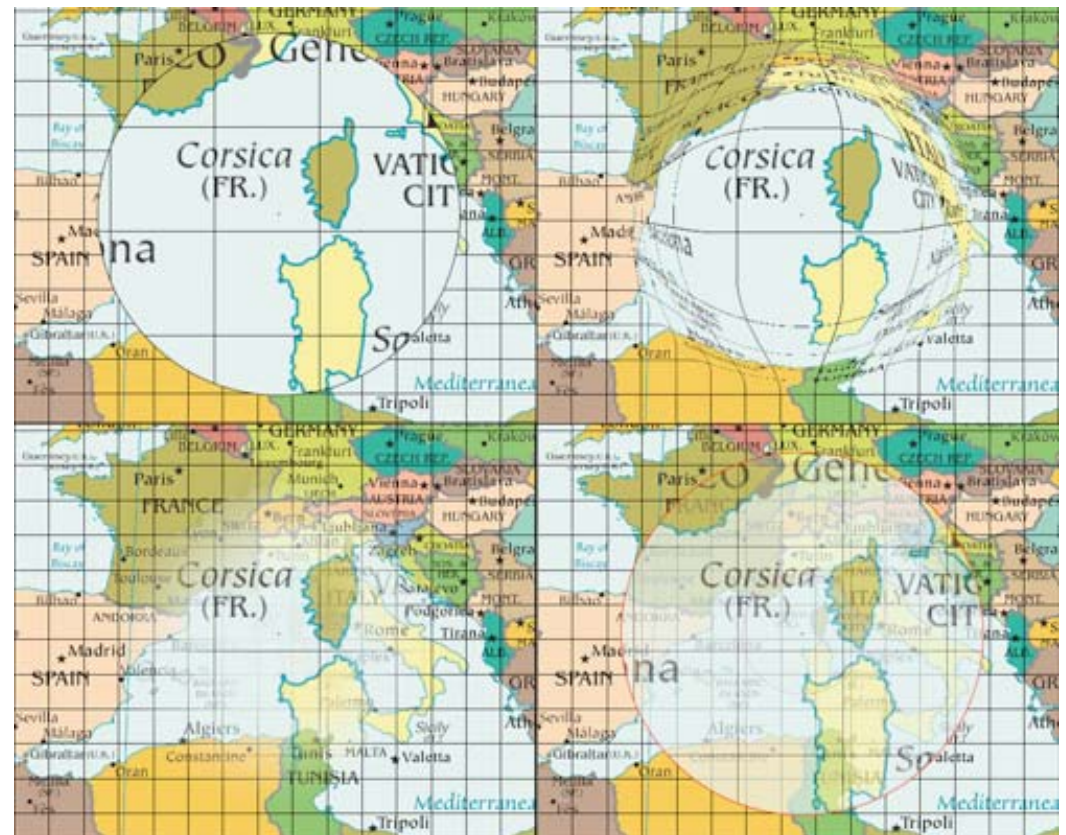
Human visual system organized as focus plus context

Sigma lenses use time and translucence

for more efficient transition

between focus and context

in multi-scale representations



Semantic Pointing

Fitts' law : Robust prediction of pointing speed and accuracy
based on target width and distance

What if we disassociate motor and visual space ?

Significantly improves accuracy

